

# Metro

## Prepaid

### Single Phase Prepaid Meter for Tenants



**OB**  
**Owen Brothers**  
Metering UK LTD

## Buying Metro Codes

Tenants may select one of the following options to obtain Metro codes to recharge their meters:

\* Transactions valid in UK Only!



Take your meter card or 19 digit PayPoint barcode to any store with the PayPoint logo



## Barclays Bank



Payment or Cash Deposit

Account – 93921247

Sort code - 20-11-43

Use your 11-digit meter number as your reference

*\*Please let us know when you make your 1st purchase so we can link your email address or mobile number to your meter.*

## Owner/Landlord info

- Encrypted, Tamper Resistant Meters
- Reduced administration and risk
- Option to set your tariff so that tenants pay the Metro Prepaid 10% service fee
- Consumption reporting available
- Payments are made to landlord during the 1<sup>st</sup> week of every month

Register online, by phone or e-mail.

Registration information includes:

- Property address
- Property owner name, and contact number
- Nominated bank account and date of birth
- Details from electric bill for the property

Dedicated Helpline

for Owners / Landlords and Tenants

For more info Contact:

[sales@owen-brothers.com](mailto:sales@owen-brothers.com)

**Tel: 0161 624 6211**

**Discounts for Bulk Orders!**

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[www.owen-brothers.com](http://www.owen-brothers.com)

## Technical Specification

Wiring Mode	Rated Current (Ib)	Max. Current (I <sub>max</sub> )
Single Phase L N N L	5A	80A

Starting Current (0.4% I <sub>b</sub> )	Rated Voltage (U <sub>n</sub> )	Working Voltage Range
20mA	230V	80% U <sub>n</sub> ~ 120% U <sub>n</sub>

Rated Frequency (f <sub>n</sub> )	Accuracy Class	Meter Constant
50Hz ± 5%	IEC Class 1.0	1000 Imp / kWh

Voltage Circuit Power Consumption	Current Circuit Power Consumption	Working Temperature
≤2W 10VA	≤4VA	Min -25°C Max 70°C

## Frequently Asked Questions

### Are Metro Prepaid meters suitable for rooms in HMOs?

Metro Prepaid secondary meters work well for rooms in HMOs.

### Are Metro Prepaid meters suitable for garden rooms?

Metro Prepaid secondary meters work well for garden flats.

### Are Metro Prepaid meters suitable for flats?

Yes, but only where a landlord rents to a tenant.

### What does Metro Prepaid do?

Collects utility payments from tenants for landlords.

### What is the length of the contract?

landlords can terminate their contract with 30 days' notice.

### Who sets the tariff?

The Landlord should set the tariff at the time of registration.  
The Landlord is responsible for informing Metro Prepaid should there be any change to the tariff.

### Who pays the service fee?

Option to set your tariff so that tenants pay the Metro Prepaid 10% service fee.

### I'm a tenant moving out.

#### Can I get a refund for the remaining credit on my meter?

Metro Prepaid will pay the money for the credit you have bought to the property owner. Please contact your landlord to request a refund.

#### My tenant has moved out and I have refunded them for remaining credit. Can I reset the credit on the meter?

Yes, please contact the Metro Prepaid help desk and ask to zero the credit quoting your meter number.



**Also Available:**

Three Phase  
Metro Prepaid Meter

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